

**Amendment to the Specification**

**Please enter the following paragraph between paragraphs [0077] and [0078]**

In an exemplary embodiment, a process is provided for delivering medical assistance to a traveler while the traveler is visiting in a foreign country and the traveler utilizing a client system. In this embodiment, the process displays one or more selection buttons on a display of the client system. Each of the selection buttons is associated with at least one type of medical assistance. The medical assistance is provisioned in at least two different languages and is associated with at least two countries. The selection of the selection button is received and a request is sent to a server. The server then delivers the requested medical assistance associated with the selected button in the selected language and customized based on the selected country.